

Tiptoes Waterside 4 Waterside Park Livingstone Road, Hessle HU13 0EG

Tel: 01482 330522

Tiptoes Bricknell 249 Bricknell Ave Hull HU5 4NS

Tel: 01482 440045

Tiptoes Bridgehead Woodlands Park Bridgehead Bus Pk. Hessle HU13 OLM Tel: 01482 629866 Tiptoes Willerby 49 Gorton Road Willerby HU10 6LU

Tel: 01482 650274

Tiptoes Morrill 32 Morrill St Holderness Rd Hull HU9 2LJ Tiptoes Goole The Acres Rawcliffe Road Goole DN14 8JN Tiptoes Sutton 487 Leads Rd Hull HU7 4XT

Tel: 01482 450840 Tel: 01405 767630 Tel: 01482 259389

## Tiptoes Day Nursery Fees from 1st April 2024

	Per Session	Monthly Cost	Cost using TFC (Tax Free Childcare)
1 Day per week	£58.00	£247	£197
2 Days per week	£57.00	£485	£388
3 Days per week	£57.00	£727	£581
4 Days per week	£56.00	£952	£761
Full time (5 days per week)	£54.00	£1148	£918
1 Day per week (Monday only)	£54.50	£228	£183
2 Days per week (that incl. Mon)	£56.50	£472	£377
1 session (am or pm) per week	£36.00	£153	£122

Costs using all funded hours stretched (9-mth, 2yr and 3-4yr)						
If start funding April'23 pls ask your manager as can fees differ.	Mthly with 15 Universal hrs	Using TFC	Monthly with 30 hrs	Using TFC		
1 day per week	£0	£0	£44	£35		
2 days per week	£236	£188	£86	£69		
3 days per week	£487	£390	£223	£178		
4 days per week	£738	£590	£473	£378		
5 days per week	£988	£790	£724	£579		

Non contracted extra sessions		Using TFC
Full day session	£60	£48
Half day session	£41	£33

## **Guidance notes that should ONLY be read in conjunction with our Terms & Conditions.**

## YOU ARE ENTERING INTO A CONTRACT WITH US AND WILL NEED TO PROVIDE ONE MONTH'S NOTICE TO END THIS CONTRACT.

- 1. A registration fee of £50.00 is required to secure a place for your child and will be deducted from your final month's invoice. This fee is non-refundable if you decide your child will not take up the place. Once you agree your start date 30 day's notice is required if you wish to change this date.
- 2. If you decide within 7 days of your start date, not to start, then 2 weeks fees rather than one month's notice will be due to cover staff costs already committed.
- 3. All invoices use the monthly amount. Weekly and Session costs are for information only.
- 4. Fees include all meals, snacks and drinks, except formula milk. Nappies are not included.
- 5. First invoice (first month's costs) must be paid in full before your child starts his/her first day.
- 6. For non-funded only places, once you have registered with us you will receive 1 free pre-visit taster session.
- 7. When you change the number of days, end your place or start attending mid-month we use only the per session cost to calculate your part month's invoice on the actual number of sessions attended in that month.
- 8. You will be emailed an invoice approx. 1 week before the start of the month. Our fees are calculated so that each month's contracted fees are the same. Your invoice will only change due to non-contracted sessions or a change in the days attending.
- 9. Fees are due by 1st of the month, if any payment is outstanding after 4<sup>th</sup> of the month a late payment fee of £25.00 will be applied to your next invoice automatically. You can be temporarily refused entry to the nursery if any fees are outstanding after 7<sup>th</sup> of the month. If so, this does not imply that your notice period has started.
- 10. Fees take into account all bank holidays where we are closed, the nurseries are closed between Xmas and the New Year each year.









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- 11. A single 10% discount will be applied once a second and/or third child is attending the nursery. The 10% reduction will be applied to the lowest child's cost. Sibling discount will not be applied where a sibling is attending only funded hours (see funded notes below).
- 12. There are no reductions or refunds for sickness or holidays.
- 13. If you book a non-contracted session then you must provide 7 days' notice to change or cancel, otherwise full payment will be invoiced, and we may not be able to accommodate your request.
- 14. The nursery will close at 6pm so please ensure you arrive at least 10 minutes before this to allow sufficient time to discuss your child's day with staff and collect your things. Charges will be applied for consistent lateness, without notice. The same rule applies to late collection of morning only sessions. Continuous late collection of your child will result in your place being cancelled.
- 15. One calendar months' notice must be provided to end your contract with us. For children using funded hours, the amount of notice you have to provide to move funding is set by the local authority, not us, seek guidance from your nursery manager. It is usually 4 weeks or a half-term.
- 16. A valid email address must be provided to receive all communications.
- 17. Any term time place (38 weeks only), will require fees of 40% paid during holidays (13 weeks), these will be charged over the year to equal 11 invoices Sept to July, no invoice in August.
- 18. We no longer accept CCG (student finance) as a method of payment. This is because our T&Cs require monthly payment in advance and CCG pays weekly in arrears, over 2 weeks after.

## **Important Additional Notes when Using Government Funding**

- 1. Funded sessions run between 08:00 and 18:00. Children who want to attend from 07:30 will need to sign a contract at £6.50 per day for all days they attend, not single days. This 30-minute period is not covered by government funding as the government rules are no funded session can be longer than 10 hours.
- 2. Morrill St, Holderness Rd nursery funded sessions are 07:45 17:45.
- 3. For children using 15 extended entitlement hours or 30 hours, an additional service charge of £5.10 for a AM/PM session or £10.20 a day will be applicable. This charge covers everything that Tiptoes offers that is above and beyond the EYFS curriculum, including meals and other consumable items. This charge will not apply to those using 9-mth, 2-yr or 3-4yr old universal entitlement 15 hours.
- 4. Sibling discounts, in any form, do not apply if one of the siblings are using funded hours and attends 2 days or 4-part day sessions or less.
- 5. You cannot mix stretched and non-stretched sessions, at all.
- 6. You must notify Tiptoes if you intend to split hours across settings and inform us of the hourly split across both settings. Failure to do so may end up with your funding not being applied to your account, and the full amount requiring payment.
- 7. If you claim more hours than you are eligible for across multiple settings and the local authority place your hours in dispute you will need to rectify the issue within 24 hours and pay any outstanding fees to Tiptoes, this could mean no funding being applied and backdated fees to the start of the term, which you would need to pay within 7 days.
- 8. Failure to sign the required local authority funding forms by the start of each term will result in an invoice being raised for the full amount.
- 9. If you attend only for funded only sessions, then these must be taken in 10-hour blocks. If you wish to take 5 hourly blocks please speak to your Nursery Manager.
- 10. If you attend funded only sessions then Tiptoes can change which sessions (days) you can attend, with notice, to allow the nursery to efficiently allocate capacity in order for it to meet its funded statutory responsibility.
- 11. Any unused hours cannot be used for ad-hoc sessions and no hours can be banked for future use.
- 12. Failure to pay any contracted fees or fees for non-contracted sessions can result in us refusing admittance until brought up to date.
- 13. It is the parent's responsibility to ensure that their 30 hours extended entitlement code is valid and accepted by the local authority and is provided to your nursery manager at least 20 days before the start of any term. Failure to do so, which results in no funding being granted is not Tiptoes responsibility.
- 14. It is the parent's sole responsibility to ensure their eligibility and renewal of such is completed within the timescales set by the local authority and/or HMRC.









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15. Parents must ensure that codes are provided to Tiptoes at least 20 days prior to needing validating by the local authority. We accept no responsibility for codes that are provided within 20 days of renewal or the start of the term.





